



Mi'kmaw
Family & Children's Services
of Nova Scotia

Employment Opportunity

Title: Family Support Worker

Status of employment: Permanent

Reports to: Supervisor of Family Support & Case Aide

Location: Eskasoni, NS

Position Summary:

This position is responsible for delivering programs that guide and support parent(s) on effective parenting and providing resources to youth on important life skills for healthy development. The role involves being a key part of the case management team. The Family Support Worker works closely with the Social Worker, Program Supervisor, and other professionals involved in the treatment plan. It also requires close collaboration with other community agencies to enable those receiving services to obtain required supports such as housing, income support, medical and mental health treatment, childcare, education, employment, etc. The incumbent must be able to maintain excellent records and report progress and concerns, particularly where a child may be at risk, immediately to the Social Worker.

Duties & Responsibilities:

- Participates as a member of the team in the overall development and implementation of the treatment plan, particularly in parenting and life skills by using trauma-informed, strengths-based, and culturally appropriate approaches.
- Identifies, secures, or advocates for the resources that parent(s) and youth require to strengthen and support them to make healthy choices and build on their resilience through delivering culturally humble information/programs on a variety of topics that impact the safety, well being and healing of youth and families, such as traditional parenting, child development, family communication, healthy relationships, family violence issues, historical trauma, parental self-care, budgeting, food management, anger/stress management, communication skills and access to services for housing, income support, education, employment, and child care
- Implements the family support plan agreed to by the social worker and participates in Family Group Conferencing
- Prepare for sessions with clients by gathering appropriate resources and materials to meet client's specific goals and adapt the service to meet their physical, psycho-social, emotional, learning, and cultural needs
- Provides ongoing updates and reports to the social worker and program supervisor on progress and concerns in completing the Family Support Plan
- Promptly report any situations where a child(ren) may be at risk to the intake social worker
- Performs other duties as deemed necessary by the program supervisor

Qualifications:

- Diploma or degree in Social Services, Early Childhood Development, or related area
- Three years of related experience is considered an asset.
- Ability to deliver culturally relevant programs and services to parents/families.
- Ability to develop and build relationships with clients who may be resistant to intervention.
- Ability to work under pressure and meet numerous deadlines.
- Knowledge and skills in the following areas: child development, family violence, and implications of child abuse and neglect, conflict resolution, and knowledge of effective parenting programs.
- Effective communication skills-oral and written.
- A valid driver's license and access to a reliable vehicle

Classification Range : TE 18(1) – TE 21 (5)

Salary range : \$ 48,471.28 - \$ 64,122.76

What We Offer

Based on the employment status, we offer a wide range of benefits such as:

- A comprehensive health and dental benefits package as well as a defined contribution pension plan
 - Employee and Family Assistance Program
 - Three (3) weeks' vacation to start
 - Paid time off for Christmas office closure
 - General Illness (Short and Long Term)
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Successful candidates may be eligible for our comprehensive health and dental benefits package as well as a defined contribution pension plan.

Submit Cover Letter and Resume to:

Holly MacDonald, Human Resources Director

Email: Holly.MacDonald@novascotia.ca

Interview may take place during the posting period.

Deadline for Application: Wednesday April 17, 2024

We are an equal-opportunity employer. All aspects of employment including the decision to hire, promote, or discharge, will be based on, competence, performance, and Agency need. Qualified Aboriginal applicants will be given priority in accordance with the Aboriginal Employment Preferences Policy of the Canadian Human Rights Commission.

Offer of employment is conditional upon the completion of all applicable background checks and confirmation of credentials. We thank all applicants for their interest, however, only those selected for an interview will be contacted. Non-Canadian applicants must be able to provide proof of current entitlement of eligibility to work in Canada.
